

JAXSON PIERCE SOLUTIONS LLC

CAPABILITY STATEMENT — PUBLIC-TRUST DESKTOP & SERVICE DESK SUPPORT

UEI	T6ESAMS3XGD8
NAICS Codes	541512 – Computer Systems Design · 561320 – Temporary Help Services · 541519 – Other Computer Related Services
Business Type	Small Business · S-Corporation
Location	Welcome, MD — serving the DC / MD / VA region
Owner / POC	Jaxson Vayro
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COMPANY OVERVIEW

Jaxson Pierce Solutions LLC provides experienced, Public-Trust-eligible desktop and service-desk technicians for unclassified federal and commercial IT operations across the DC / MD / VA region. Available on a subcontract / corp-to-corp basis and backed by TS/SCI-cleared, DHS-experienced leadership, JPS delivers dependable end-user support with the security discipline of a cleared shop and the flexibility of a small business.

CORE COMPETENCIES

- Desktop / deskside support — imaging, configuration, hardware & software troubleshooting
- Service desk / Tier 1–2 — Windows, Microsoft 365, Active Directory account support
- IT service management — ServiceNow ticketing and workflow
- Endpoint, VDI / Citrix, and remote-user support
- User onboarding / offboarding and IT asset management

PAST PERFORMANCE

- U.S. Secret Service & DHS Headquarters: exemplary IT and end-user support in high-security federal environments.
- DHS Office of Intelligence & Analysis (as subcontractor): Tier 1/2 multi-domain end-user support; zero security incidents across audits.
- UN General Assembly (2025 and 2026): on-site IT support for a high-visibility federal event, with 100% uptime in 2025.

DIFFERENTIATORS

- Public-Trust-eligible technicians ready to onboard on award
- Scalable bench — additional vetted technicians fielded on demand
- Cleared, DHS-experienced leadership ensures quality and security discipline
- DMV-local — fast, on-site response across DC / MD / VA
- Low overhead, flexible corp-to-corp / subcontract terms